Project Title:

THE FOF-DESIGNER:
DIGITAL DESIGN SKILLS FOR FACTORIES OF THE FUTURE

Project Acronym: DigiFoF



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Subject:

D7.1. Evaluating Industry Cases and Providing inputs for improvements in WP3¹

Dissemination Level:

Public

Lead Organization:

UNIBG

Project Coordinator:

ULBS

Contributors:

BOC, CONTI, CLEX, ULBS, UNIBG, EMSE, UNIBIAL

Reviewers:

CIMES

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1 Executive Summary

From a general perspective, WP7 aims to guarantee the good fit among the topical and competence need identified and the solutions provided by complementing the activities carried out in WP6 through peer and external evaluations. Improvement suggestions feed then back into WP3, WP4 and WP5.

In this regard, *D7.1 – Evaluating Industry Cases and providing inputs for improvements in WP3* is aimed to provide a peer and external evaluations of the industrial cases provided by partners in WP3.

The objective of D7.1 is to describe the developed scientific methodology applied for evaluation, the evaluation process as well as the results and recommendations collected.

2 Methodology

D7.1 formalizes the approach that will be followed by the DigiFoF consortium to ensure the best possible quality and provide suggestions in order to improve the Industrial Case studies collected by the Consortium members.

All the partners dealing with T3.4 have been involved and coordinated by AFIL – Associazione Fabbrica Intelligente Lombardia in performing this activity in line with their specific expertise and responsibilities.

From a general perspective, 21 Industrial Cases have been collected and equally distributed among the involved partners for peer and external review. Each industrial case has been reviewed by 1 expert internal to the Consortium and by 1 Expert External to the consortium.

2.1 Evaluation Form

The evaluation form - **Table 1** - **Evaluation Form** (either for internal as well for external evaluation) has been created and shared with the DigiFoF consortium by AFIL and UNIBG.

Case Nr and Title:				
Partner:				
Internal Peer Reviewer (Pers				
Date of Sending out the com				
Section 1 – Deliverable	Evaluation	Comme	nts	Recommendations
Section 1 – Deliverable content and objective	Evaluation	Comme	nts	Recommendations
	Evaluation — Yes	Comme	nts	Recommendations

objective of the DigiFoF project?	☐ Partially		
Does the case studies correspond with the activity description as specified in the application form?	☐ Yes☐ No☐ Partially		
Major strength of the Case Studies	Free Text		
Major weakness of the Case Studies	Free Text		
Section 2 – Case Study structure and Layout	Evaluation	Comments	Recommendations
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation?	☐ Yes☐ No☐ Partially		
Is the Case Study presented according to the template?	☐ Yes ☐ No ☐ Partially		
Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	☐ Yes☐ No☐ Partially		
Level of written English	☐ Excellent☐ Adequate☐ Poor	2	

Table 1 - Evaluation Form

As indicated in Table 1 - **Evaluation Form** the main section of the evaluation were aimed to evaluate the coherence among the content of the industrial case and the overall objectives of the DigiFoF project.

Feedback have been collected by AFIL and UNIBG and reported in D7.1 - Evaluating Industry Cases and providing inputs for improvements.

2.2 Case Studies Distribution

As previously mentioned, all the partners dealing with T3.4 have been involved and coordinated by AFIL – Associazione Fabbrica Intelligente Lombardia in performing this activity in line with their specific expertise and responsibilities. The 21 Industrial Cases have been collected and equally distributed among the involved partners for peer and external review according to **Table 2**: *Case studies distribution for review*.

Case Study	Title	Author	Reviewer
#			
1	Complete revamping of materials and product handling systems along the assembly line	AFIL	EMSE
2	Systems for complete traceability of assembled components and a guided pipeline in assembly operations	AFIL	EMSE
3	Distributed design, planning, monitoring, control and diagnostic system through the cross-application of the Industry 4.0 technology	AFIL	EMSE
4	Outsourcing of production processes.	ВОС	AFIL
5	Automation of production processes for individual (retail) orders and specification.	ВОС	AFIL
6	Sensor based maintenance of HVAC equipment in large office facilities.	BOC	AFIL
7	The final customer satisfaction of information transmission.	EMSE	UNIBG
8	Integrated design of a product service system and the associated economic model.	EMSE	UNIBG
9	AGV for modern Logistics in industrial companies.	CONTINENTAL	ULBS
10	Rapid implementation of Cobots in industrial environment.	CONTINENTAL	ULBS
11	Optimization of the orders flow process through solutions of the digital workflow of details and interactive warehouses in an additive manufacturing environment.	IDPC	CONTI
12	Industry 4.0, change of paradigm within the Company for a greener and sustainable economy using advanced technologies, automation and robotics.	PRELMET	CONTI
13	TIPCO – Intelligent traceability for complex products.	CIMES	UNIBIAL

14	USITRONIC – Self-adapting production island	CIMES	UNIBIAL
15	From e-spindle and e-machining projects to servitization.	CIMES	UNIBIAL
16	HALL 32 – New approach of the vocational trainings.	CIMES	UNIBIAL
17	A performing service system for the wood industry.	CIRIDD	CLEXTRAL
18	Improving performance thanks to the economy of functionality	CIRIDD	CLEXTRAL
19	Shaping light to gain new markets	CIRIDD	CLEXTRAL
20	Implementing a "Remote Assistance" service package	CLEXTRAL	ВОС
21	Implementing a CRM – upside, resistance, and opportunities	CLEXTRAL	ВОС

Table 2: Case studies distribution for review

3 Feedback Form Evaluation

3.1 AFIL

AFIL – Associazione Fabbrica Intelligente Lombardia – has provided 3 industrial cases that have been evaluated by EMSE.

3.1.1 Internal Review:

Case Nr and Title:	1- Complete revamping of materials and product handling systems along the assembly line			
Partner:		AFIL		
Internal Peer Reviewer (Person, Institutions)		Elaheh MALEKI, EMSE		
Date of Sending out the completed	peer review	10/06/2020		

Section 1 - Deliverable	Evaluation	Comments	Recommendations
content and objective			
Does the Case Studies	⊠ Yes		
comply with the major	□ No		
objective of the DigiFoF	☐ Partially		
project?			
Does the case studies	⊠ Yes		
correspond with the	□ No		
activity description as	☐ Partially		
specified in the application			
form?			

Major strength of the Case Studies	The solution is well explained and easy to understand.				
Major weakness of the	It would be more understandable if there is at least one schema				
Case Studies	visualising either	the case or the solut	ion.		
Section 2 - Case Study	Evaluation	Comments	Recommendations		
structure and Layout					
Is the length of the Case	☐ Yes		It could be more		
Studies justified? If no,	□ No		understandable if the		
please specify by e.g.	☑ Partially		problem/ challenge/		
indicating parts that are			transformation		
superfluous, irrelevant,			motivations are clearly		
redundant, unspecific or			explained. The		
would need more			transformation section		
explanation?			is too short.		
Is the Case Study	⊠ Yes				
presented according to the	□ No				
template?	□ Partially				
Are the complementary	☐ Yes	This could be	To avoid this problem,		
information (external	⊠ No	because of	adding some open		
sources, bibliography,	☐ Partially	confidentiality	references could be		
methodology, list of		issues.	helpful.		
contacts) adequate?					
Level of written English	⊠ Excellent				
	☐ Adequate				
	□ Poor				

Case Nr and Title:	2- Systems for the complete traceability of assembled components and a guided pipeline in assembly operations			
Partner:		AFIL		
Internal Peer Reviewer (Person	on, Institutions)	Elaheh MALEKI, EMSE		
Date of Sending out the com	pleted peer review	10/06/2020		

Section 1 – Deliverable	Evaluation	Comments	Recommendations	
content and objective				
Does the Case Studies				
comply with the major	□ No			
objective of the DigiFoF	□ Partially			
project?	,			
Does the case studies	⊠ Yes			
correspond with the	□ No			
activity description as	□ Partially			
specified in the application	,			
form?				
Major strength of the Case	The solution is well explained and easy to understand.			
Studies		·		
Major weakness of the	It would be more understandable if there is at least one schema			
Case Studies	visualising either	the case or the solut	tion.	
Section 2 - Case Study	Evaluation	Comments	Recommendations	
structure and Layout				

Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation?	□ Yes □ No ⊠ Partially		It could be more understandable if the problem/ challenge/ transformation motivations are clearly explained. The transformation section is too short.
Is the Case Study presented according to the template?	⊠ Yes □ No □ Partially		
Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	☐ Yes ⊠ No ☐ Partially	This could be because of confidentiality issues.	To avoid this problem, adding some open references could be helpful.
Level of written English	区 Excellent☐ Adequate☐ Poor		

Case Nr and Title: 3	3- Implementation of a real time monitoring system of machine performance.
Partner:	AFIL
Internal Peer Reviewer (Person, Institutions)	N Dubruc. EMSE
Date of Sending out the completed peer review	

Section 1 – Deliverable	Evaluation	Comments	Recommendations
content and objective			
Does the Case Studies	X Yes		
comply with the major	□ No		
objective of the DigiFoF	□ Partially		
project?	•		
Does the case studies	X Yes		
correspond with the	□ No		
activity description as	□ Partially		
specified in the application			
form?			
Major strength of the Case	It is a real digital t	ransformation challe	enge.
Studies			
Major weakness of the	Details are missi	ng. For example, we	e can't see how workers
Case Studies	reacted.		
Section 2 - Case Study	Evaluation	Comments	Recommendations
structure and Layout			
Is the length of the Case	X Yes		
Studies justified? If no,	□ No		
please specify by e.g.	□ Partially		
indicating parts that are	,		

superfluous, irrelevant, redundant, unspecific or would need more explanation?			
Is the Case Study presented according to the template?	X Yes No Partially		
Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	☐ YesX No☐ Partially	Missing	
Level of written English	X Excellent Adequate Poor		

3.1.2 External Review:

Case Nr and Title:	1- Complete revamping of materials and product handling systems along the assembly line.
Partner:	AFIL
External Peer Reviewer (Person, Institutions)	J. De Benedettis, EMSE
Date of Sending out the completed peer review	

Section 1 – Case study content and objective	Evaluation	Comments	Recommendations
Does the Case Studies deal with the topic of design the Factory of the Future?	Yes No Partially		
Major strength of the Case Studies	future. It present	·	ic of the industry of the as implemented advanced ity.
Major weakness of the Case Studies	The case does not have enough details and remains very superficial. No data is proposed concerning: the project temporality, the actors involved in the project, the nature of the new skills acquired by the employees and how they have been acquired, the organizational changes, the allocated budget, the difficulties the project team and the organization encountered.		
Section 2 – Case Study structure and Layout	Evaluation	Comments	Recommendations
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant,	☐ Yes ■ No □ Partially	A lot of information are missing (see above)	

redundant, unspecific or would need more explanation?		
Is the Case Study presented according to the template?	■ Yes □ No □ Partially	
Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	☐ Yes ■ No □ Partially	I would suggest adding external information about the company to provide the readers with more details.
Level of written English	□ Excellent ■ Adequate □ Poor	,

Case Nr and Title:	2 - Systems for the complete traceability of assembled components and a guided pipeline in assembly operations
Partner:	AFIL
Internal Peer Reviewer (Person, Institutions)	P. Gianessi, EMSE
Date of Sending out the completed peer review	June 10 th , 2020

Section 1 – Case study content and objective	Evaluation	Comments	Recommendations
Does the Case Studies deal with the topic of design the Factory of the Future?	☐ <u>Yes</u> ☐ No ☐ Partially		
Major strength of the Case Studies	Transformation of traceability	of offer, through th	e added value of digital
Major weakness of the Case Studies	Not very innovative version of factory of the future. Not clear if there is a transformation in the process, organisation, skills of the company, or just a new solution for its clients.		
Section 2 - Case Study	Evaluation	Comments	Recommendations
structure and Layout			
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation?	□ <u>Yes</u> □ No □ Partially		Section 2.1. We understand the general context. But what was innovative for the company? What were the difficulties? Was it a change for the company? Section 5 : Apart of the new system, were there other impacts on the

		capabilities of the company, or on its future business?
Is the Case Study presented according to the template?	☐ Yes☐ No☐ Partially	
Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	☐ <u>Yes</u> ☐ No ☐ Partially	
Level of written English	□ Excellent□ Adequate□ Poor	

Case Nr and Title:	2 - Implementation of a real time monitoring system of machine performance
Partner:	AFIL
Internal Peer Reviewer (Person, Institutions)	P. Gianessi, EMSE
Date of Sending out the completed peer review	June 10 th , 2020

Section 1 – Case study content and objective	Evaluation	Comments	Recommendations
Does the Case Studies deal	□ <u>Yes</u>		
with the topic of design the	□ No		
Factory of the Future?	☐ Partially		
Major strength of the Case Studies	Implementation of	of real time monitori	ng solution
Major weakness of the	Could be more in	depth described. La	ck of views on difficulties,
Case Studies	transformational	issues, impact f	or future business or
	innovations.		
Section 2 - Case Study	Evaluation	Comments	Recommendations
structure and Layout			
Is the length of the Case	□ Yes		Could be more in depth
Studies justified? If no,	□ No		developed. Section 2.1
please specify by e.g.	Partially		does not emphasize
indicating parts that are			sufficiently what is the
superfluous, irrelevant,			innovation for the
redundant, unspecific or			company, and how it is
would need more			linked to industry of the
explanation?			future.
			Section 2.2 : apart from
			the solution itself, were
			there technical impacts

Is the Case Study presented according to the	□ <u>Yes</u> □ No		for the customers and on the technical skills/collaborations of the Company C? Section 5: the results and impacts, for one or several actors could be perhaps more developed? Section 6: do you have feedback on the satisfaction of the client, and on further impact on business development for company C?
template?	Partially		
Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	☐ <u>Yes</u> ☐ No ☐ Partially		
Level of written English	ExcellentAdequatePoor	2	

3.2 BOC

BOC has provided 3 industrial cases that have been evaluated by AFIL.

3.2.1 Internal Review:

Case Nr and Title:	4 - Sensor Based Maintenance of HVAC equipment
Partner:	BOC
External Peer Reviewer (Person, Institutions)	Andrea Mazzoleni – AFIL
Date of Sending out the completed peer review	June 2020

Section 1 – Case study content and objective	Evaluation	Comments	Recommendations
Does the Case Studies deal with the topic of design the Factory of the Future?	☐ X Yes☐ No☐ Partially		

Studies	to the concept of servitization.			
Major weakness of the Case Studies	Maybe, the major weakness is the lack of numerical details, but it could be related to confidentiality issues.			
	·			
Section 2 - Case Study	Evaluation	Comments	Recommendations	
structure and Layout				
Is the length of the Case	☐ X Yes			
Studies justified? If no,	□ No			
please specify by e.g.	□ Partially			
indicating parts that are	<i>,</i>			
superfluous, irrelevant,				
redundant, unspecific or				
would need more				
explanation?			24	
Are the complementary	□ X Yes		Maybe same more open	
information (external	□ No		reference can be added, e.g., regarding the	
sources, bibliography, methodology, list of	☐ Partially		e.g., regarding the concept of product-	
contacts) adequate?			service.	
contacts, adequate.			Services	
Level of written English	☐ Excellent			
•				
	☐ X Adequat	e		
	□ X Adequat □ Poor	e		
	•	e		
Section 1 - Case study	□ Poor		Pacammandations	
Section 1 – Case study	•	Comments	Recommendations	
content and objective	□ Poor Evaluation		Recommendations	
content and objective Does the Case Studies deal	□ Poor Evaluation X Yes		Recommendations	
content and objective Does the Case Studies deal with the topic of design the	□ Poor Evaluation X Yes □ No		Recommendations	
content and objective Does the Case Studies deal	□ Poor Evaluation X Yes		Recommendations	
content and objective Does the Case Studies deal with the topic of design the	□ Poor Evaluation X Yes □ No □ Partially The major strengt	Comments n is that the case pr	Recommendations Tovides an example of the	
Content and objective Does the Case Studies deal with the topic of design the Factory of the Future? Major strength of the Case Studies	□ Poor Evaluation X Yes □ No □ Partially The major strength concept of mass concepts	Comments n is that the case prustomization.	ovides an example of the	
Content and objective Does the Case Studies deal with the topic of design the Factory of the Future? Major strength of the Case Studies Major weakness of the	□ Poor Evaluation X Yes □ No □ Partially The major strength concept of mass concept of mass concept of numerical	Comments n is that the case prustomization.		
Content and objective Does the Case Studies deal with the topic of design the Factory of the Future? Major strength of the Case Studies	□ Poor Evaluation X Yes □ No □ Partially The major strength concept of mass concepts	Comments n is that the case prustomization.	ovides an example of the	
Content and objective Does the Case Studies deal with the topic of design the Factory of the Future? Major strength of the Case Studies Major weakness of the	□ Poor Evaluation X Yes □ No □ Partially The major strength concept of mass concept of mass concept of numerical	Comments n is that the case prustomization.	ovides an example of the	
Content and objective Does the Case Studies deal with the topic of design the Factory of the Future? Major strength of the Case Studies Major weakness of the	□ Poor Evaluation X Yes □ No □ Partially The major strength concept of mass concept of mass concept of numerical	Comments n is that the case prustomization.	ovides an example of the	
Content and objective Does the Case Studies deal with the topic of design the Factory of the Future? Major strength of the Case Studies Major weakness of the	□ Poor Evaluation X Yes □ No □ Partially The major strength concept of mass concept of mass concept of numerical	Comments n is that the case prustomization.	ovides an example of the	
Content and objective Does the Case Studies deal with the topic of design the Factory of the Future? Major strength of the Case Studies Major weakness of the	□ Poor Evaluation X Yes □ No □ Partially The major strength concept of mass concept of mass concept of numerical	Comments n is that the case prustomization.	ovides an example of the	
Does the Case Studies deal with the topic of design the Factory of the Future? Major strength of the Case Studies Major weakness of the Case Studies	□ Poor Evaluation X Yes □ No □ Partially The major strength concept of mass concept of mass concept of strength concept s	Comments n is that the case prustomization. detail, but maybe i	rovides an example of the t is due to confidentiality	
Does the Case Studies deal with the topic of design the Factory of the Future? Major strength of the Case Studies Major weakness of the Case Studies Section 2 – Case Study	□ Poor Evaluation X Yes □ No □ Partially The major strength concept of mass concept of mass concept of strength concept s	Comments n is that the case prustomization. detail, but maybe i	rovides an example of the t is due to confidentiality	
Content and objective Does the Case Studies deal with the topic of design the Factory of the Future? Major strength of the Case Studies Major weakness of the Case Studies Section 2 - Case Study structure and Layout	□ Poor Evaluation X Yes □ No □ Partially The major strength concept of mass concept of mass concept of strength issues.	Comments n is that the case prustomization. detail, but maybe i	t is due to confidentiality Recommendations	
Content and objective Does the Case Studies deal with the topic of design the Factory of the Future? Major strength of the Case Studies Major weakness of the Case Studies Section 2 - Case Study structure and Layout Is the length of the Case	□ Poor Evaluation X Yes □ No □ Partially The major strength concept of mass concept of mas	Comments n is that the case prustomization. detail, but maybe i	rovides an example of the t is due to confidentiality Recommendations Maybe some theoretical	
Content and objective Does the Case Studies deal with the topic of design the Factory of the Future? Major strength of the Case Studies Major weakness of the Case Studies Section 2 - Case Study structure and Layout Is the length of the Case Studies justified? If no,	□ Poor Evaluation X Yes □ No □ Partially The major strength concept of mass concept of mass concept issues. Evaluation □ Yes □ No	Comments n is that the case prustomization. detail, but maybe i	rovides an example of the t is due to confidentiality Recommendations Maybe some theoretical concept can be added to	

Major strength of the Case | Major strength is the explanation of an industrial case related

redundant, unspecific or would need more explanation?		aspects related to mass- customization.
Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	☐ Yes☐ No☐ X Partially	Maybe some open references related to mass customization or design thinking can be added.
Level of written English	ExcellentX AdequatePoor	

Case Nr and Title:	5 - Automation of production processes for individual (retail) orders and specifications
Partner:	BOC
External Peer Reviewer (Person, Institutions)	Andrea Mazzoleni - AFIL
Date of Sending out the completed peer review	June 2020

Section 1 - Case study	Evaluation	Comments	Recommendations
content and objective			
Does the Case Studies deal	X Yes		
with the topic of design the	□ No		
Factory of the Future?	☐ Partially		
Major strength of the Case	The major strength	is that the case p	rovides an example of the
Studies	concept of mass cus	tomization.	
Major weakness of the	Lack of numerical d	etail, but maybe	it is due to confidentiality
Case Studies	issues.		
Section 2 - Case Study	Evaluation	Comments	Recommendations
structure and Layout			
Is the length of the Case	□ Yes		Maybe some theoretical
Studies justified? If no,	□ No		concept can be added to
please specify by e.g.	☐ X Partially		explain more in the
indicating parts that are			details the several
superfluous, irrelevant,			aspects related to mass-
redundant, unspecific or			customization.
would need more			
explanation?			
Are the complementary	□ Yes		Maybe some open
information (external	□ No		references related to
sources, bibliography,	☐ X Partially		mass customization or
methodology, list of			design thinking can be
contacts) adequate?			added.

Level of written English	☐ Excellent
	☐ X Adequate
	□ Poor

Case Nr and Title:	6 - Conceptual case: batteries as a service
Partner:	BOC
External Peer Reviewer (Person, Institutions)	Andrea Mazzoleni – AFIL
Date of Sending out the completed peer review	

Section 1 – Case study content and objective	Evaluation	Comments	Recommendations
Does the Case Studies deal with the topic of design the Factory of the Future?	□ X Yes □ No □ Partially		
Major strength of the Case Studies	The major strength of the industrial case is that it explains the concept of product-service linked to Circular Economy. The industrial case shows how a digitalization can help a company in improve its performance related to sustainability being at same time customer – oriented.		
Major weakness of the Case Studies	Lack of numerical daissue.	ata, but probably	it is due to confidentiality
Section 2 – Case Study structure and Layout	Evaluation	Comments	Recommendations
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation?	☐ Yes ☐ No ☐ X Partially		The introduction of some theoretical concepts can be helpful to improve the readability of the document and to provide a context to the industrial case.
Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	☐ Yes☐ X No☐ Partially		In this case, complementary information are missing. I would suggest to add some open reference e.g., dealing the recent EU policy concerning Circular Economy and batteries.

Level of written English	☐ Excellent
	☐ X Adequate
	□ Poor

3.2.2 External Review:

Case Nr and Title:	4 - Sensor Based Maintenance of HVAC equipment
Partner:	BOC
External Peer Reviewer (Person, Institutions)	Valerio Pesenti – Consorzio Intellimech
Date of Sending out the completed peer review	June 2020

Section 1 – Case study content and objective	Evaluation	Comments	Recommendations
Does the Case Studies deal with the topic of design the Factory of the Future?	☐ X Yes☐ No☐ Partially		
Major strength of the Case Studies	technologies in mapproach.	noving toward the co	he strength of digital oncept of product-service
Major weakness of the Case Studies	Lack of data, but i	it could be related to	o confidentiality issues.
Section 2 – Case Study structure and Layout	Evaluation	Comments	Recommendations
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation?	□ X Yes □ No □ Partially		
Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	□ X Yes □ No □ Partially		
Level of written English	☐ Excellent☐ X Adequa☐ Poor		

Case Nr and Title:	5 - Automation of production processes for individual (retail		
	orders and specifications		
Partner:	BOC		
External Peer Reviewer (Person, Institutions)	Valerio Pesenti – Consorzio Intellimech		
Date of Sending out the completed peer review	June 2020		
	•		

Section 1 – Case study	Evaluation	Comments	Recommendations
content and objective			
Does the Case Studies deal	X Yes		
with the topic of design the	□ No		
Factory of the Future?	☐ Partially		
Major strength of the Case	The case illustrates	the concept of m	ass customization, one of
Studies	the manufacturing t	rends in the near	future.
Major weakness of the	Lack of detail, but m	aybe it is due to c	confidentiality issues.
Case Studies	·	•	,
Section 2 - Case Study	Evaluation	Comments	Recommendations
structure and Layout			
Is the length of the Case	☐ X Yes		
Studies justified? If no,	□ No		
please specify by e.g.	□ Partially		
indicating parts that are	- Tartany		
superfluous, irrelevant,			
redundant, unspecific or			
would need more			
explanation?			
Are the complementary	□ Yes	Lack of detail,	Maybe some open
information (external	□ No	but maybe it is	references related to
sources, bibliography,		due ' to	mass customization or
methodology, list of	☐ X Partially	confidentiality	design thinking can be
contacts) adequate?		issues.	added.
contacts) adequate:		133003.	added.
Level of written English	☐ Excellent	<u> </u>	<u> </u>
<u> </u>	☐ X Adequate		
	·		
	□ Poor		

Case Nr and Title:	6- Conceptual case: batteries as a service	
Partner:	BOC	
External Peer Reviewer (Person, Institutions)	Valerio Pesenti – Consorzio Intellimech	
Date of Sending out the completed peer review	June 2020	

Section 1 – Case study	Evaluation	Comments	Recommendations
content and objective			
Does the Case Studies deal	□ X Yes		
with the topic of design the	□ No		
Factory of the Future?	☐ Partially		
Major strength of the Case	Circular econom	y of batteries is	relevant aspects to be
Studies	explained also in	line with the recent	EU directives.
Major weakness of the	Lack of detail, but	t maybe it is due to d	confidentiality issues.
Case Studies			
Section 2 - Case Study	Evaluation	Comments	Recommendations
structure and Layout			
Is the length of the Case	☐ X Yes		
Studies justified? If no,	□ No		
please specify by e.g.	□ Partially		
indicating parts that are	,		
superfluous, irrelevant,			
redundant, unspecific or			
would need more			
explanation?			
Are the complementary	□ Yes		Maybe some open
information (external	□ X No		reference can be added
sources, bibliography,	□ Partially		e.g., related to Batteries
methodology, list of	_ rareany		directives.
contacts) adequate?			
. ,			
Level of written English	☐ Excellent		<u>'</u>
_	☐ X Adequa	te	
	□ Poor		
	_ 1 001		

3.3 EMSE

EMSE has provided 2 industrial cases that have been evaluated by UNIBG.

3.3.1 Internal Review:

Case Nr and Title:		7 - The final customer satisfaction of information transmission.		
Partner:			EMSE	
Internal Peer Reviewer (Person, Institutions)		Fabiana Pirola – UNIBG		
Date of Sending out the completed peer review		11/06/2020		
·				
Section 1 – Deliverable	Evaluation	Comme	nts	Recommendations

Section 1 – Deliverable content and objective	Evaluation	Comments	Recommendations
Does the Case Studies comply with the major objective of the DigiFoF project? Does the case studies	X Yes □ No □ Partially X Yes		
correspond with the activity description as specified in the application form?	□ No □ Partially		
Major strength of the Case Studies		nple of SME provid y related to spare pa	ing real time services to arts order
Major weakness of the Case Studies	Not clear, which manufacturer in r		available to dealers and
Section 2 - Case Study	Evaluation	Comments	Recommendations
Section 2 – Case Study structure and Layout	Evaluation	Comments	Recommendations
•	Evaluation Yes No X Partially	Comments	Recommendations Add some more details on the solution
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation? Is the Case Study	☐ Yes☐ No X Partially	Comments	Add some more details
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation?	☐ Yes ☐ No X Partially	Comments	Add some more details
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation? Is the Case Study presented according to the template? Are the complementary	☐ Yes☐ No X Partially X Yes☐ No☐ Partially X Yes	Comments	Add some more details
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation? Is the Case Study presented according to the template?	☐ Yes☐ No X Partially X Yes☐ No☐ Partially	Comments	Add some more details

Public

methodology, list of contacts) adequate?		
Level of written English	X Excellent ☐ Adequate ☐ Poor	

Case Nr and Title:	8- Integrated design of a product service system and the associated economic model.	
Partner:	Fabiana Pirola – UNIBG	
Internal Peer Reviewer (Person, Institutions)	11/06/2020	
Date of Sending out the completed peer review	Fabiana Pirola – UNIBG	

Section 1 – Deliverable	Evaluation	Comments	Recommendations
content and objective			
Does the Case Studies	X Yes		
comply with the major	□ No		
objective of the DigiFoF	□ Partially		
project?			
Does the case studies	X Yes		
correspond with the	□ No		
activity description as	Partially		
specified in the application			
form?			
Major strength of the Case	The industry ca	ase shows an ex	ample of technological
Studies	innovation and bu	usiness model chang	e towards servitization in
	SMEs		
Major weakness of the			g of the company (and the
Case Studies		•	the network scenarios
	analysed and the	one that has been s	elected.
Castina 2 Casa Chada	Frankration	Camananta	Danaman dations
Section 2 – Case Study	Evaluation	Comments	Recommendations
structure and Layout			Calutian continu would
Is the length of the Case	☐ Yes		Solution section would
Studies justified? If no,	□ No		need more details on
please specify by e.g.	X Partially		scenarios analysed and
indicating parts that are	Araitially		selected
superfluous, irrelevant,			
redundant, unspecific or			
would need more			
explanation?	V. V.		
Is the Case Study	X Yes		
presented according to the	□ No		
template?	☐ Partially		
			<u> </u>

Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	X Yes No Partially
Level of written English	X Excellent Adequate Poor

3.3.2 External Review:

Case Nr and Title:	7 - The final customer satisfaction of information transmission.
Partner:	EMSE
External Peer Reviewer (Person, Institutions)	Manuel Salvi – Vittur
Date of Sending out the completed peer review	June 2020

Section 1 – Deliverable	Evaluation	Comments	Recommendations
content and objective			
Major strength of the Case	Interesting the ne	w business model e	nabled by data integrated
Studies			
Major weakness of the	Some more deta	ail on the solution	implemented would be
Case Studies	appreciated		
Section 2 - Case Study	Evaluation	Comments	Recommendations
structure and Layout			
Is the length of the Case	X Yes		
Studies justified? If no,	□ No		
please specify by e.g.	□ Partially		
indicating parts that are	,		
superfluous, irrelevant,			
redundant, unspecific or			
would need more			
explanation?			
Is the Case Study	X Yes		
presented according to the	□ No		
template?	□ Partially		
·	= rareany		
Are the complementary	X Yes		
information (external	□ No		
sources, bibliography,	□ Partially		
methodology, list of			
contacts) adequate?			
, ,			

Level of written English	X Excellent
	☐ Adequate
	□ Poor

Case Nr and Title:	8- Integrated design of a product service system and the associated economic model.
Partner:	Fabiana Pirola – UNIBG
External Peer Reviewer (Person, Institutions)	Manuel Salvi – Vittur
Date of Sending out the completed peer review	June 2020

Section 1 – Deliverable	Evaluation	Comments	Recommendations
content and objective			
Major strength of the Case	Interesting the new business model of the company based on		
Studies	servitization		
Major weakness of the	Some more deta	ils on the alternativ	ve value chains studied to
Case Studies	deliver the solution	on on the market w	ould be appreciated.
Section 2 – Case Study	Evaluation	Comments	Recommendations
structure and Layout	Evaluation	Comments	Recommendations
•	X Yes		
Is the length of the Case Studies justified? If no,	□ No		
please specify by e.g.	_		
indicating parts that are	☐ Partially		
superfluous, irrelevant,			
redundant, unspecific or			
would need more			
explanation?			
Is the Case Study	X Yes		
presented according to the	□ No		
template?	□ Partially		
Are the complementary	X Yes		
information (external	□ No		
sources, bibliography,	□ Partially		
methodology, list of			
contacts) adequate?			
Level of written English	☐ Excellent		1
	V A 1 (
	X Adequate		
	□ Poor		

3.4 CONTINENTAL

Continental has provided 2 industrial cases that have been evaluated by ULBS.

3.4.1 Internal Review:

Case Nr and Title:	9 - AGV for modern Logistics in industrial companies	
Partner:	Continental	
Internal Peer Reviewer (Person, Institutions)	Daniel Morariu/ ULBS	
Date of Sending out the completed peer review	29.05.2020	

Section 1 – Deliverable content and objective	Evaluation	Comments	Recommendations
Does the Case Studies comply with the major objective of the DigiFoF project?	X Yes No Partially	Presented an actual problem related to using the robots (AGV) in repetitive part of the technological process.	
Does the case studies correspond with the activity description as specified in the application form?	X Yes No Partially	Was also translated in all languages of project partners.	
Major strength of the Case Studies	manufacturing pr	ocess and the bene eded for manage su	Guided Vehicles (AGV) in fit of those. Presented all ch devices and for which
Major weakness of the Case Studies			
Section 2 – Case Study structure and Layout Is the length of the Case Studies justified? If no,	Evaluation Ves No	Comments	Recommendations Some additional knowledge that
please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation?	X Partially		employees must obtained in order to manipulate AGV can be obtained by attending several courses organized by DigiFoF
Is the Case Study presented according to the template?	X Yes No Partially	It presented a lot of knowledge and skills that can be achieved following this training.	
Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	☐ Yes☐ No X Partially	The bibliographic list is quite short	Can offer more bibliographic references.

Level of written English	ExcellentX AdequatePoor	

Case Nr and Title:	10 - Rapid implementation of Cobots in industrial environment.	
Partner:	Continental	
Internal Peer Reviewer (Person, Institutions)	Daniel Morariu/ ULBS	
Date of Sending out the completed peer review	29.05.2020	

Section 1 - Deliverable	Evaluation	Comments	Recommendations
content and objective			
Does the Case Studies	X Yes	Presented a very	
comply with the major	□ No	actual problem	
objective of the DigiFoF	□ Partially	related to	
project?	,	Industry 4.0.	
		Using the	
		collaborative	
		robots in	
		technological	
		process.	
Does the case studies	X Yes	Was also	Recommend specifying
correspond with the	□ No	translated in all	a title for this case study.
activity description as	☐ Partially	languages of	•
specified in the application		project partners.	
form?			
Major strength of the Case	Presented the benefits of using cobots in technological process.		
Studies		-	obtained by participant of
	this training.		
	Presented separately the most important transformations that		
		implementing collab	
	,	is some expert aspe	
Major weakness of the	Sometime lack of	of clarity in present	ting the benefit of main
Case Studies	knowledge and skills that can be obtained.		
Section 2 - Case Study	Evaluation	Comments	Recommendations
structure and Layout			
Is the length of the Case	X Yes		
Studies justified? If no,	□ No		
please specify by e.g.	☐ Partially		
indicating parts that are	_ randany		
superfluous, irrelevant,			
redundant, unspecific or			
, ,	1		1

would need more explanation?			
Is the Case Study presented according to the template?	X Yes No Partially	Document respects the template.	
Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	X Yes No Partially	Contains a lot of bibliography references and web references.	
Level of written English	☐ Excellent X Adequate ☐ Poor		

3.4.2 External Review:

Case Nr and Title:	9 - AGV for modern Logistics in industrial companies
Partner:	ULBS
External Peer Reviewer (Person, Institutions)	Ing. Alin David SC Marquardt Schaltsysteme SCS Sibiu
Date of Sending out the completed peer review	04.06.2020

Section 1 – Case study content and objective	Evaluation	Comments	Recommendations
Does the Case Study deal with the topic of design the Factory of the Future?	X Yes No Partially	AGVs are part of the Factory of the Future and are according to Industry 4.0 concept. The study is perfectly suitable for any	Missing some ideas about error scenarios (power down, remote maintenance, etc.)
		factory that aims for digitalization and automation of processes.	
Major strength of the Case Study	The aim of the case study very well sustained by the existing and implemented solution.		
Major weakness of the Case Study	Not very clear what the role of the trainee. AGVs are meant to replace human workforce and the AGVs are self-operated and maintained remotely by experienced users.		
Section 2 – Case Study structure and Layout	Evaluation Comments Recommendations		

Is the length of the Case Study justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation?	X Yes No Partially	Perfect length and interesting to read.	
Is the Case Study presented according to the template?	X Yes No Partially		
Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	☐ Yes ☐ No X Partially	Not too many references, small bibliography.	
Level of written English	X Excellent Adequate Poor		

Case Nr and Title:	10 - Rapid implementation of Cobots in industrial environment.
Partner:	ULBS
External Peer Reviewer (Person, Institutions)	Ing. Alin David SC Marquardt Schaltsysteme SCS Sibiu
Date of Sending out the completed peer review	04.06.2020

Section 1 - Case study	Evaluation	Comments	Recommendations		
content and objective					
Does the Case Study deal	X Yes	Starting from	Should also be added		
with the topic of design the	□ No	Industry 4.0	that Industry 4.0		
Factory of the Future?	□ Partially	Concept up to	concept is not only using		
		COBOTS usage in	COBOTS for their great		
		a Factory of the	functions and usability.		
		Future the ideas	But also, should take		
		and concepts are	into consideration PLM		
		very well	of processes, products		
		exposed for a	and of course COBOTS.		
		good			
		understanding of			
		the study case.			
Major strength of the Case	Very well documented and all ideas exposed are perfectly				
Study	justified.				
Major weakness of the	PLM not mentioned regarding process, product and industrial				
Case Study	tools.				

Section 2 - Case Study	Evaluation	Comments	Recommendations	
structure and Layout				
Is the length of the Case	X Yes	Good explanation		
Study justified? If no,	□ No	of ideas and		
please specify by e.g.	Partially	specific concept		
indicating parts that are	•	well described.		
superfluous, irrelevant,		Author perfectly		
redundant, unspecific or		grasps the		
would need more		essence of		
explanation?		usability and		
		benefits of the		
		COBOTS		
Is the Case Study	X Yes			
presented according to the	□ No			
template?	☐ Partially			
Are the complementary	X Yes			
information (external	□ No			
sources, bibliography,	□ Partially			
methodology, list of	•			
contacts) adequate?				
Level of written English	X Excellent			
	☐ Adequate	2		
	□ Poor			

3.5 IDPC

IDPC has provided 1 industrial case that has been reviewed by Continental.

3.5.1 Internal Review:

Case Nr and Title:	11- Optimization of the orders flow process through solutions of the digital workflow of details and interactive warehouses in an additive manufacturing environment.		
Partner:	IDPC		
Internal Peer Reviewer (Person, Institutions)	Cristian Mihutoiu/Conti		

Section 1 – Deliverable content and objective	Evaluation	Comments	Recommendations
Does the Case Studies comply with the major objective of the DigiFoF project?	X Yes □ No □ Partially	Presented a very actual problem related to Industry 4.0., business and	More detailed technical transformation needed.

Does the case studies correspond with the activity description as specified in the application form?	X Yes □ No □ Partially	conceptual transformations clearly defined It was, also, translated in all languages of project partners.	
Major strength of the Case Studies Major weakness of the	manufacturer an knowledge that c Presented separa	benefits of using integral of client in ordering properties and be obtained by particately the most important implementing this flow of the control of the c	ocess. Presented the ipant of this training. transformations that
Case Studies Section 2 – Case Study structure and Layout	Evaluation	Comments	Recommendations
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation?	X Yes □ No □ Partially		
Is the Case Study presented according to the template?	X Yes □ No □ Partially	The document respect standard template.	
Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	X Yes □ No □ Partially		References need to be added, for the sources of the training materials to be developed.
Level of written English	x Excellent Adequate Poor		

3.5.2 External Review:

Case Nr and Title:	11- Optimization of the orders flow process through solutions of the digital workflow of details and interactive warehouses in an additive
	manufacturing environment.

Partner:	IDPC	
Internal Peer Reviewer (Person, Institutions)	Valerio Pesenti – Intellimech	
	Consortium	
Date of Sending out the completed peer review	June	

Section 1 – Deliverable	Evaluation	Comments	Recommendations
content and objective			
Does the Case Study deal	X Yes	It is related to	
with the topic of design the	□ No	digitalization and sw	
Factory of the Future?	☐ Partially	integration, so	
	ŕ	completely aligned	
		with industry 4.0	
		topics	
Major strength of the Case	It provides the be	nefits of digitalization	
Studies			
Major weakness of the	Some more detail	ls on the solution should	be provided
Case Studies			_
Section 2 - Case Study	Evaluation	Comments	Recommendations
structure and Layout			
Is the length of the Case	X Yes		
Studies justified? If no,	□ No		
please specify by e.g.	☐ Partially		
indicating parts that are	,		
superfluous, irrelevant,			
redundant, unspecific or			
would need more			
explanation?			
Is the Case Study	X Yes		
presented according to the	□ No		
template?	☐ Partially		
	,		
Are the complementary	□ Yes		Add references
information (external	X No		
sources, bibliography,			
methodology, list of	□ Partially		
contacts) adequate?			
Level of written English	X Excellent		l
	☐ Adequate		
	□ Poor		
	L FUUI		

3.6 PRELMET

IDPC has provided 1 industrial case that has been reviewed by Continental.

3.6.1 Internal Review:

Case Nr and Title:	12 - Industry 4.0, change of paradigm within the Company for a greener and sustainable economy using advanced technologies, automation and robotics		
Partner:	PRELMET		
Internal Peer Reviewer (Person, Institutions)	Cristian Mihutoiu/Conti		
Date of Sending out the completed peer review	22.06.2020		

Section 1 – Deliverable content and objective	Evaluation	Comments	Recommendations	
Does the Case Studies comply with the major objective of the DigiFoF project?	X Yes □ No □ Partially	Presented a very actual problem related to Industry 4.0. Business, conceptual and technical transformations clearly defined.	More details about technical transformation needed.	
Does the case studies correspond with the activity description as specified in the application form?	X Yes □ No □ Partially	It was, also, translated in all languages of project partners.		
Major strength of the Case Studies	Results expected well defined. It is presented the knowledge that can be obtained by participant of this training. It is presented separately the most important transformations that can be obtain by implementing Industry 4.0 concepts.			
Major weakness of the Case Studies	Not identified			
Section 2 – Case Study	Evaluation	Comments	Recommendations	
structure and Layout				
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation?	X Yes No Partially			
Is the Case Study presented according to the template?	X Yes □ No □ Partially	The document respect standard template.		
Are the complementary information (external	X Yes □ No	All references are coming from Compa meetings with partners and from	External references need to be added	

Public

D7.1. Evaluating Industry Cases and providing inputs for improvements in WP3

sources,	bibli	ography,	Partially	assessing	of	actual	for training material
method	ology,	list of		situation	r	regarding	sources.
contacts) adeo	quate?		Industry		4.0	
				implement	tation.		
Level	of	written	Excellent				
English			Adequate				
			Poor				

3.6.2 External Review:

Case Nr and Title:	12 - Industry 4.0, change of paradigm within the Company for a greener and sustainable economy using advanced technologies, automation and robotics
Partner:	PRELMET
Internal Peer Reviewer (Person, Institutions)	Valerio Pesenti – Intellimech Consortium
Date of Sending out the completed peer review	June

Section 1 – Deliverable content and objective	Evaluation	Comments	Recommendations
Does the Case Study	X Yes		
deal with the topic of	\square No		
design the Factory of the Future?	□ Partially		
Major strength of the	It shows the bei	nefits and the new skills n	eeded to implement
Case Studies	advanced manufa	acturing solutions	
Major weakness of the Case Studies	Some more detail case	ls on the solution would prov	vide more value to the
Section 2 – Case Study	Evaluation	Comments	Recommendations
structure and Layout			
Is the length of the	X Yes		
Case Studies justified?	\square No		
If no, please specify by	□ Partially		
e.g. indicating parts			
that are superfluous,			
irrelevant, redundant, unspecific or would			
need more			
explanation?			
Is the Case Study	X Yes		
presented according	\square No		
to the template?			

	□ Partially	
Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	□ Yes □ No X Partially	References are related to company steps in the project, not external sources
Level of written English	X Excellent □ Adequate □ Poor	

3.7 CIMES

CIMES has provided 4 industrial case that have been reviewed by UNIBIAL

3.7.1 Internal Review:

Case Nr and Title:	13 - TIPCO — Intelligent traceability for complex products.
Partner:	CIMES
External Peer Reviewer (Person, Institutions)	Arkadiusz Jurczuk, UNIBIAL
Date of Sending out the completed peer review	15.06.2020

Section 1 - Case study	Evaluation	Comments	Recommendations
content and objective			
Does the Case Studies deal		The case deals	
with the topic of design	□ No	with the	
the Factory of the Future?	☐ Partially	process	
		designing and	
		automatization	
		issues.	
Major strength of the Case	The context of th	e case study (p. 2	.1-2.3) allows to analyse the
Studies	presented solut	ions and techn	nology and organisational
	problems.		
Major weakness of the	Solution is descr	ibed only in a ge	neral manner. It should be
Case Studies	related to key-p	roblem - tracing	metallic high-temperatured
	products evolving in a complex environment. Description in the		
	P. 4 is not fully relevant with the its topic (keys kills and		
	competences).		
Section 2 - Case Study	Evaluation	Comments	Recommendations
structure and Layout			
Is the length of the Case	⊠ Yes		More detailed information
Studies justified? If no,	□ No		about a solution related to
please specify by e.g.	□ Partially		key-problem is needed.
indicating parts that are			But, it may be fulfilled by
superfluous, irrelevant,			given links to external
redundant, unspecific or			sources.

Public

would need more explanation?			
Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	☐ Yes☐ No☑ Partially	The submitted bibliography provides access to the additional information required by a user.	It is recommended to complete the description of sources according to the referencing style/bibliographic standard (e.g. Harvard Style -BSI).
Level of written English	□ Excellent☑ Adequat□ Poor		

Case Nr and Title:	14. USITRONIC — Self-adapting production island.	
Partner:	CIMES	
External Peer Reviewer (Person, Institutions)	Arkadiusz Jurczuk, UNIBIAL	
Date of Sending out the completed peer review	15.06.2020	

Section 1 - Case study	Evaluation	Comments	Recommendations
content and objective			
Does the Case Studies deal	⊠ Yes	The case deals	
with the topic of design the	□ No	with the process	
Factory of the Future?	☐ Partially	engineering,	
		monitoring and	
		quality	
		management	
		issues as well.	
		Those aspects	
		are crucial	
		towards business	
		readiness for	
		implementation	
		of concept of	
		Industry 4.0.	
Major strength of the Case			transformation (p. 2.1).
Studies	Clarity of USITRONIC concept description.		
Major weakness of the	Solution and resu	Its sections should b	e described with more
Case Studies	details. It worth mentioning about project influence (p. 5) on		• • • • • • • • • • • • • • • • • • • •
	process maturity (in relevance to Factory of the Future).		
Section 2 - Case Study	Evaluation Comments Recommendations		
structure and Layout			
Is the length of the Case	⊠ Yes		
Studies justified? If no,	□ No		
please specify by e.g.	□ Partially		
indicating parts that are			
superfluous, irrelevant,			

redundant, unspecific or would need more explanation?		
Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	□ Yes □ No ☑ Partially	It is recommended to complete the description of sources according to the referencing style/bibliographic standard (e.g. Harvard Style -BSI).
Level of written English	□ Excellent ☑ Adequate □ Poor	

Case Nr and Title:	15. E-SPINDLE – From e-spindle and e-machining projects to servitization	
Partner:	CIMES	
External Peer Reviewer (Person, Institutions)	Arkadiusz Jurczuk, UNIBIAL	
Date of Sending out the completed peer review	15.06.2020	

Section 1 – Case study	Evaluation	Comments	Recommendations	
content and objective				
Does the Case Studies deal	⊠ Yes	The case deals		
with the topic of design the	□ No	with a new		
Factory of the Future?	□ Partially	business model –		
		Industry Internet		
		of Things as a		
		part of FoF		
		concept.		
Major strength of the Case			the transformation of a	
Studies		•	Future by implementing	
	_	•	is a good example of the	
	development of s	ervitization using IIC	DT.	
Major weakness of the		Innovative solutions should be described and emphasized in the		
Case Studies	section 2.3 (Technology transformations). Some phrases need			
		ents (e.g. e-spindle is	1	
Section 2 - Case Study	Evaluation	Comments	Recommendations	
structure and Layout				
Is the length of the Case	⊠ Yes			
Studies justified? If no,	□ No			
please specify by e.g.	□ Partially			
indicating parts that are				
superfluous, irrelevant,				
redundant, unspecific or				
would need more				
explanation?				

Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	☐ Yes☐ No☑ Partially	The source materials are not completely described.	It is recommended to complete the description of sources according to the referencing style/bibliographic standard (e.g. Harvard Style -BSI).
Level of written English	□ Excellent☑ Adequat□ Poor	•	

Case Nr and Title:	16. HALL 32 – New approach of the vocational trainings aiming at creating a program of excellence to train people for the industrial jobs	
Partner:	CIMES	
External Peer Reviewer (Person, Institutions)	Arkadiusz Jurczuk, UNIBIAL	
Date of Sending out the completed peer review	15.06.2020	

Section 1 - Case study	Evaluation	Comments	Recommendations
content and objective			
Does the Case Studies deal		Case deals with	
with the topic of design the	□ No	competency	
Factory of the Future?	□ Partially	development of	
	-	Factory of the	
		Future	
		employees.	
Major strength of the Case	Demonstration of a role of digital competence development as		
Studies	crucial part of FoF implementation.		
Major weakness of the	Key skills and competences should be revised (p. 4). FoF		
Case Studies	competency need	ds in the context o	f existing gaps could be
	pointed out in this part.		
Section 2 - Case Study	Evaluation	Comments	Recommendations
structure and Layout			
Is the length of the Case		Some minor letter	To review a case
Studies justified? If no,	□ No	mistakes in the	description.
please specify by e.g.	□ Partially	case description.	
indicating parts that are			
superfluous, irrelevant,			
redundant, unspecific or			
would need more			
explanation?			
Are the complementary	□ Yes	The source	It is recommended to
information (external	□ No	materials are not	complete the description
sources, bibliography,	☑ Partially	completely	of sources according to
	•	described.	the referencing

methodology, list of contacts) adequate?		style/bibliographic standard (e.g. Harvard Style -BSI).
Level of written English	□ Excellent☑ Adequate□ Poor	

3.7.2 External Review:

Case Nr and Title:	13 - TIPCO - Intelligent traceability for complex products.	
Partner:	CIMES	
External Peer Reviewer (Person, Institutions)	Marcin Dębowski,	
External reel Neviewer (reison, institutions)	Valeant Med Sp. z o.o.	
Date of Sending out the completed peer review	26.06.2020	

Section 1 - Case study	Evaluation	Comments	Recommendations
content and objective			
Does the Case Studies deal	$\boxtimes Yes$	Yes, in terms of	
with the topic of design the	□ No	design and	
Factory of the Future?	☐ Partially	process	
	,	automation.	
Major strength of the Case	The presented cor	ntent indicates the e	ssence of the solution and
Studies	allows to analyse	e it from a technolo	ogical and organizational
	perspective.		
Major weakness of the	The adopted level	l of description is slig	htly too general. It would
Case Studies	also be worth ind	also be worth indicating on which processes implemented in	
	the company and	in what way the sol	ution will influence.
	In the case of key	competences, it wo	uld also be worthwhile to
	indicate more spe	ecific skills related to	the presented solution.
			T
Section 2 - Case Study	Evaluation	Comments	Recommendations
structure and Layout		Comments	
structure and Layout Is the length of the Case	ĭ Yes	Comments	The description is quite
Is the length of the Case Studies justified? If no,		Comments	The description is quite short, but is
Is the length of the Case Studies justified? If no, please specify by e.g.	ĭ Yes	Comments	The description is quite short, but is supplemented by
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are	⊠ Yes □ No	Comments	The description is quite short, but is supplemented by references to useful
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant,	⊠ Yes □ No	Comments	The description is quite short, but is supplemented by
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or	⊠ Yes □ No	Comments	The description is quite short, but is supplemented by references to useful
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more	⊠ Yes □ No	Comments	The description is quite short, but is supplemented by references to useful
structure and Layout Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation?	⊠ Yes □ No □ Partially	Comments	The description is quite short, but is supplemented by references to useful
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation? Are the complementary		Comments	The description is quite short, but is supplemented by references to useful
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation? Are the complementary information (external	⊠ Yes □ No □ Partially	Comments	The description is quite short, but is supplemented by references to useful
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation? Are the complementary information (external sources, bibliography,		Comments	The description is quite short, but is supplemented by references to useful
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation? Are the complementary information (external sources, bibliography, methodology, list of		Comments	The description is quite short, but is supplemented by references to useful
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation? Are the complementary information (external sources, bibliography,			The description is quite short, but is supplemented by references to useful

⊠ Adequate
□ Poor

Case Nr and Title:	14. USITRONIC – Self-adapting production island.
Partner:	CIMES
External Dear Pavious (Person Institutions)	Marcin Dębowski,
External Peer Reviewer (Person, Institutions)	Valeant Med Sp. z o.o.
Date of Sending out the completed peer review	26.06.2020

Evaluation	Comments	Recommendations
$\boxtimes Yes$	-	
\square No	context of	
☐ Partially	process	
	engineering and	
	quality	
	management.	
Description relation	ng to the digital tran	sition (especially business
and technical) pre	epared clearly and in	detail.
It would be worth	while to specify in m	nore detail the part
concerning the so	olution and results (p	oints 3 and 5), especially
in terms of the im	pact on the compan	y's processes.
Evaluation	Comments	Recommendations
$\boxtimes Yes$		
□ No		
☐ Partially		
$\boxtimes Yes$	The literature	
□ No	presented is	
☐ Partially	useful and	
,	broadens the	
	description of the	
	solution.	
☐ Excellent		
⊠ Adequa	ate	
□ Poor		
		X Yes

Case Nr and Title:	15. E-SPINDLE – From e-spindle and e-machining projects to servitization
Partner:	CIMES
External Dear Reviewer (Person Institutions)	Daniel Tochwin, British American
External Peer Reviewer (Person, Institutions)	Tobacco
Date of Sending out the completed peer review	29.06.2020

Section 1 - Case study	Evaluation	Comments	Recommendations
content and objective			
Does the Case Studies deal	$\boxtimes Yes$	e-SPINDLE aims to	
with the topic of design the	□ No	develop a smart	
Factory of the Future?	☐ Partially	spindle for intelligent	
	ĺ	machining. The device	
		is the IIoT bridge	
		between the process	
		and the machine.	
Major strength of the Case	The proposed s	colution allows to re	ach some important
Studies	objectives: to mo	dify operating paramet	ers in real time and to
	improve product	ivity and optimise too	ol life and workpiece
	quality. e-SPINDL	E utilises the smart valu	ıe-added machining.
	This case is a go	od example of utilizing	Industrial Internet of
	Things.		
Major weakness of the	e-SPINDLE as an i	nnovative solutions sho	uld be more detailed
Case Studies	described (section	n 2.3).	
Section 2 - Case Study	Evaluation	Comments	Recommendations
structure and Layout			
Is the length of the Case	$\boxtimes Yes$		
Is the length of the Case Studies justified? If no,	⊠ Yes □ No		
_	□ No		
Studies justified? If no,	□ No		
Studies justified? If no, please specify by e.g.	□ No		
Studies justified? If no, please specify by e.g. indicating parts that are	□ No		
Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant,	□ No		
Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or	□ No		
Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more	□ No	The source materials	The source materials
Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation?	□ No □ Partially	The source materials are to briefly	The source materials could be extended.
Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation? Are the complementary	□ No □ Partially □ Yes □ No		
Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation? Are the complementary information (external	□ No □ Partially □ Yes	are to briefly	
Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation? Are the complementary information (external sources, bibliography,	□ No □ Partially □ Yes □ No	are to briefly	
Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation? Are the complementary information (external sources, bibliography, methodology, list of	□ No □ Partially □ Yes □ No	are to briefly described.	
Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation? Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	□ No □ Partially □ Yes □ No □ Partially	are to briefly described.	
Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation? Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	□ No □ Partially □ Yes □ No □ Partially	are to briefly described.	

Case Nr and Title:	16. HALL 32 – New approach of the vocational trainings aiming at creating a program of excellence to train people for the industrial jobs
Partner:	CIMES
External Peer Reviewer (Person, Institutions)	Daniel Tochwin, British American Tobacco
Date of Sending out the completed peer review	29.06.2020

Section 1 - Case study	Evaluation	Comments	Recommendations
content and objective			
Does the Case Studies deal	$\boxtimes Yes$	This Case deals with	
with the topic of design the	□ No	the topic of design	
Factory of the Future?	☐ Partially	the FoF as skilled	
	,	employees are very	
		important assets of	
		the Factory of the	
		Future.	
Major strength of the Case	This case aims to	train people with innov	ative educational
Studies	programs and cut	tting-edge technologies.	. It is also adapted to
	the companies' ne	eeds and expectations.	
Major weakness of the	Key skills and com	npetences are only men	tioned and should be
Case Studies	more detailed des	scribed.	
Section 2 - Case Study	Evaluation	Comments	Recommendations
structure and Layout			
Is the length of the Case	$\boxtimes Yes$	This case has been	Please correct some
Studies justified? If no,	\square No	described	minor letter mistakes
please specify by e.g.	□ Partially	comprehensively.	in the case
indicating parts that are			description.
superfluous, irrelevant,			
redundant, unspecific or			
would need more			
explanation?			
Are the complementary	□ Yes	The source materials	
information (external	\square No	are not completely	
sources, bibliography,	⊠ Partially	described.	
methodology, list of			
contacts) adequate?			
Level of written English	☐ Excellent		
	⊠ Adequa	nte	
	□ Poor		

3.8 CIRIDD

CIRIDD has provided 2 industrial case that have been reviewed by CLEXTRAL with the support of EMSE.

3.8.1 Internal Review:

Case Nr and Title:	17. A performing service system for the wood industry
Partner:	CIRIDD
Internal Peer Reviewer (Person, Institutions)	N Dubruc EMSE
Date of Sending out the completed peer review	

Section 1 – Deliverable content and objective	Evaluation	Comments	Recommendations
Does the Case Studies comply with the major objective of the DigiFoF project? Does the case studies	☐ Yes ☐ No ☐ Partially ☐ Yes	No more digital oriented	
correspond with the activity description as specified in the application form?	□ No □ Partially		
Major strength of the Case Studies	This case is on a t	ypical business mod	el change
Major weakness of the Case Studies	No more details changes	s about organization	onal impact and digital
Section 2 – Case Study structure and Layout	Evaluation	Comments	Recommendations
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation?	□ Yes □ No □ Partially		
Is the Case Study presented according to the template?	☐ Yes ☐ No ☐ Partially		
Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	☐ Yes☐ No☐ Partially	Only one reference	
Level of written English	☐ Excellent☐ Adequate☐ Poor		

Case Nr and Title:	18 - Improving performance thanks to the economy of functionality	
Partner:	CIRIDD	
Internal Peer Reviewer (Person, Institutions)	X.Boucher, Mines Saint Etienne	
Date of Sending out the completed peer review	2020, June 10th	

Section 1 – Deliverable	Evaluation	Comments	Recommendations
content and objective			
Does the Case Studies	□ <u>Yes</u>		The link with industry of
comply with the major	□ No		the future could be
objective of the DigiFoF	☐ Partially		better emphasized (see
project?	,		below)
Does the case studies	□ <u>Yes</u>		
correspond with the	□ No		
activity description as	□ Partially		
specified in the application			
form?			
Major strength of the Case	_	-	els transformation, with
Studies	•	els of the company	
Major weakness of the		in depth described to	highlight many interests
Case Studies	of the case study.		
			T
Section 2 – Case Study	Evaluation	Comments	Recommendations
structure and Layout			
Is the length of the Case	□ Yes		Could be increased,
Studies justified? If no,	□ No		nearly on each of the
please specify by e.g.	Partially		sections. Section 2.1
indicating parts that are			could underline that
superfluous, irrelevant,			functional economy is
redundant, unspecific or			part of Factory of the
would need more			Future, as a new
explanation?			business model
			requiring also technical
			transformation. Section
			2.1 could try to explain
			why it is a challenge and
			a transformation for the
			company.
			Section 2.2 could
			develop a bit, what is
			different with this new
			way of functioning, with
			regards to the older one.
			You could also underline
			that, starting with a new
			way of selling, the

Is the Case Study presented according to the template? Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate? Level of written English	Yes No Partially Yes No Partially Excellent Adequate Poor	developed a new including reduction energy consumption heat recovery. 4. New skills: customer relation management commercial semilarged offer (not compressed air but heat recovery perhaps endiagnosis) enlargement of fields of competence the competence the competence the staff? 5. Recommendate several was to devert the staff? 5. Recommendate several was to devert the section, for instemicial difficulty change management. Do you need project?	n of n, by new nship and kills? only also and nergy thus the ies of vany? work ation: velop tance tion? Ities?
Case Nr and Title:		19 - Shaping light to gain new markets	
Partner:		CIRIDD	
Internal Peer Reviewer (Pers	•	X.Boucher, Mines Saint Etienne	
Date of Sending out the com	ipleted peer review	June 10 th , 2020	

Section 1 – Deliverable	Evaluation	Comments	Recommendations
content and objective			
Does the Case Studies comply with the major objective of the DigiFoF project?	□ <u>Yes</u> □ No □ Partially	But the link with Industry of the Future should be better highlighted	Section 2.1 should emphasize how this change of BM is part of industry of the future
Does the case studies correspond with the activity description as specified in the application form?	□ <u>Yes</u> □ No □ Partially		
Major strength of the Case Studies	_	f Business Models tr els of the company	ansformation, with
Major weakness of the Case Studies	It could be more i of the case study.	n depth described to	o highlight many interests
Section 2 – Case Study structure and Layout	Evaluation	Comments	Recommendations
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation?	□ Yes □ No □ Partially		The description of the case could be reinforced. Section 2.1: to be able to re-use the case, the issues for the company should be more precisely described. The need of a 'new strategy' remains a problem too general. You could be more specific, and underline that the company addressed her problems through the design of a new BM based on servitization. Section 2.2: could be a bit expanded, for instance by introducing which aspects of the company internal organisation and processes had to be transformed because of the change of BM, and by explaining if a transition program/project was

			structured and managed to implement the conceptual transformation. Section 3: Could you give some insights to emphasize if the company effectively followed the progressive transformation of its offer and business after the relieF program, and if the transition had positive impacts? 6. Eventually, re-inforce a bit this section, for instance by highlighting the added value of help by external expertise (RelieF) and the need of transition or change management for SMEs. Some conclusions on the fact that the change of BM is adapted or not to SMES would be interesting.
Is the Case Study presented according to the template?	☐ Yes☐ No☐ Partially		
Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	□ <u>Yes</u> □ No □ Partially		
Level of written English	☐ Excellent ☐ <u>Adequate</u> ☐ Poor	2	

3.8.2 External Review:

Case Nr and Title:	17- A performing service system for the wood industry
Partner:	CIRRID
External Peer Reviewer (Person, Institutions)	J. De Benedettis, EMSE
Date of Sending out the completed peer review	

Section 1 — Case study content and objective	Evaluation	Comments	Recommendations
Does the Case Studies deal with the topic of design the Factory of the Future?	☐ Yes ■ No □ Partially	I do not think that CRM can be considered as tools of the industry of the future.	
Major strength of the Case Studies	Easy to read		
Major weakness of the Case Studies	· ·		mation is missing for the the project (duration,
Section 2 – Case Study structure and Layout	Evaluation	Comments	Recommendations
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation?	☐ Yes ■ No □ Partially	Each part of the case would need more explanations.	More details would be required as mentioned above.
Is the Case Study presented according to the template?	■ Yes □ No □ Partially		
Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	□ Yes □ No ■ Partially	I do not see the point of the proposed link: I expected a link to resources related to the company, not a regional program that has no real interest to understand the company's project.	
Level of written English	□ Excellent ■ Adequate □ Poor		

Case Nr and Title:	18 - Improving performance thanks to the economy of functionality
Partner:	CIRIDD
Externa Peer Reviewer (Person, Institutions)	G.Neubert, EmLyon
Date of Sending out the completed peer review	2020, June 19th

Section 1 – Case study content and objective	Evaluation	Comments	Recommendations
Does the Case Studies deal with the topic of design the Factory of the Future? Major strength of the Case Studies Major weakness of the Case Studies	Free Text	ny Transformation, wation or	It can be linked, but it should be better explained with a variety of impacts argumentation
Section 2 - Case Study	Evaluation	Comments	Recommendations
structure and Layout			
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation? Is the Case Study presented according to the	☐ Yes ☐ No ☐ Partially ☐ Yes ☐ No		Provide more information in the various sections
template?	□ No □ Partially		
Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	□ <u>Yes</u> □ No □ Partially		
Level of written English	☐ Excellent☐ Adequate☐ Poor		

Case Nr and Title:	19 - Shaping light to gain new markets
Partner:	CIRIDD
Externa Peer Reviewer (Person, Institutions)	G.Neubert, EmLyon
Date of Sending out the completed peer review	2020, June 19th

Section 1 – Case study content and objective	Evaluation	Comments	Recommendations
Does the Case Studies deal with the topic of design the Factory of the Future?	☐ Yes☐ No☐ Partially		It can be linked, but it should be better explained
Major strength of the Case Studies	Impacts at all leve	els of the company	
Major weakness of the Case Studies	Give more details on the structure of the change program, and a structure vision of the different processes or dimensions of the company affected by the project.		
Section 2 – Case Study structure and Layout	Evaluation	Comments	Recommendations
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation?	YesNoPartially		Follow my recommendation above, by developing in a more structure way the content.
Is the Case Study presented according to the template?	☐ <u>Yes</u>☐ No☐ Partially		
Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	□ Yes □ <u>No</u> □ Partially		Too general, no direct link with the case study. Seems to be publicity?
Level of written English	□ _Excellent □ Adequate □ Poor		

3.9 CLEXTRAL

CLEXTRAL has provided 2 industrial case that has been reviewed by BOC.

3.9.1 Internal Review:

Case Nr and Title:	20 - Implementing a "Remote Assistance" service package
Partner:	Clextral

Internal Peer Reviewer (Person, Institutions)	Zbigniew Misiak (BOC)
Date of Sending out the completed peer review	15/06/2020

Section 1 – Deliverable	Evaluation	Comments	Recommendations
content and objective			
Does the Case Studies comply with the major objective of the DigiFoF project?			
Does the case studies correspond with the activity description as specified in the application form?	⊠ Yes □ No □ Partially		
Major strength of the Case Studies	Covid-19 section		
Major weakness of the Case Studies	Some minor English language issues.		
Section 2 – Case Study structure and Layout	Evaluation	Comments	Recommendations
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation?	☑ Yes☐ No☐ Partially		
Is the Case Study presented according to the template?	☑ Yes☐ No☐ Partially		
Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	☐ Yes ☑ No ☐ Partially	References are missing	If possible, references should be added
Level of written English	☐ Excellent☑ Adequate☐ Poor		

Case Nr and Title:	21 - Implementing a CRM — upside, resistance and opportunities		
Partner:		Clextral	
Internal Peer Reviewer (Person, Institutions)		Zbigniew Misiak (BOC)	

Date of Sending out the completed peer review	15/06/2020
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Section 1 – Deliverable	Evaluation	Comments	Recommendations
content and objective			
Does the Case Studies comply with the major objective of the DigiFoF	☑ Yes☐ No☐ Partially		
project?			
Does the case studies correspond with the activity description as specified in the application form?	☒ Yes☐ No☐ Partially		
Major strength of the Case Studies	equipment which	for any company off needs to implemen	t CRM.
Major weakness of the	•	describes the imple	
Case Studies	•	•	ent some aspects of this
			mon in such descriptions,
		BE architecture or p	
Section 2 - Case Study	Evaluation	Comments	Recommendations
structure and Layout			
Is the length of the Case Studies justified? If no, please specify by e.g. indicating parts that are superfluous, irrelevant, redundant, unspecific or would need more explanation?	✓ Yes☐ No☐ Partially		
Is the Case Study presented according to the template?	✓ Yes☐ No☐ Partially		
Are the complementary information (external sources, bibliography, methodology, list of contacts) adequate?	☐ Yes ☑ No ☐ Partially	References are missing	If possible, references should be added
Level of written English	☐ Excellent☑ Adequate☐ Poor		

3.9.2 External Review:

Case Nr and Title:	20 - Implementing a "Remote Assistance" service package		
Partner:		Clextral	
Internal Peer Reviewer (Person, Institutions)		Krzysztof Dziekonski (UWE Bristol)	
Date of Sending out the completed peer review		June 2020	

Section 1 – Deliverable	Evaluation	Comments	Recommendations
content and objective			
Does the Case Studies deal	⊠ Yes		
with the topic of design the	□ No		
Factory of the Future?	☐ Partially		
Major strength of the Case	Good reference to	o COVID restrictions	
Studies			
Major weakness of the	Some major langu	uage errors. Proofre	ading is advised.
Case Studies	Abbreviations sha	all be explained (suc	h as PLC).
	A reference to fig	ure/workflow shoul	d have been made. It is
	not clear what is	shown on a diagram	
	Some technical ja	rgon not properly in	troduced in the case
	study. "() VPN v	when the hotline is '	on'" relates to company
	that sells equipme	ent for food process	ing industry. A more
	careful introducti	on to case study is n	eeded.
	What are "connected glasses"? Are these some kind of VR		
	goggles?	O	
Section 2 - Case Study	Evaluation	Comments	Recommendations
structure and Layout			
Is the length of the Case	⊠ Yes		
Studies justified? If no,			
please specify by e.g.	☐ Partially		
indicating parts that are			
superfluous, irrelevant,			
redundant, unspecific or			
would need more			
explanation?			
Is the Case Study	ĭ Yes		
presented according to the	□ No		
template?	☐ Partially		
Are the complementary	☐ Yes	References are	If possible, references
information (external	⊠ No	missing	should be added
sources, bibliography,	☐ Partially	6	
methodology, list of			
contacts) adequate?			
	□ Excellent		I
	1		
Level of written English	□ Excellent □ Adequate □ Poor		

Case Nr and Title:	21 - Implementing a CRM — upside, resistance and opportunities		
Partner:		Clextral	
Internal Peer Reviewer (Person, Institutions)		Krzysztof Dziekonski (UWE Bristol)	
Date of Sending out the completed peer review		June 2020	

Section 1 – Deliverable	Evaluation	Comments	Recommendations
content and objective			

Public

Does the Case Studies deal with the topic of design the Factory of the Future? Major strength of the Case Studies Major weakness of the Case Studies	A proofreading is	•	ed in section 6 instead of
		ations should be exp	
Section 2 – Case Study	Evaluation	Comments	Recommendations
structure and Layout			
Is the length of the Case	⊠ Yes		
Studies justified? If no,	□ No		
please specify by e.g.	☐ Partially		
indicating parts that are			
superfluous, irrelevant,			
redundant, unspecific or			
would need more			
explanation?			
Is the Case Study	⊠ Yes		
presented according to the	□ No		
template?	☐ Partially		
Are the complementary	□ Yes	References are	If possible, references
information (external	⊠ No	missing	should be added
sources, bibliography,	☐ Partially		
methodology, list of			
contacts) adequate?			
Level of written English	☐ Excellent		
	□ Adequate		
	⊠ Poor		

4 Conclusion

D7.1 – Evaluating Industry Cases and providing inputs for improvements in WP3 has been coordinated by AFIL with the support of UNIBG. The objective of D7.1 is to carry out peer and external evaluations to industrial case studies in order to provide feedback for improvement into WP3. A methodology applied for evaluation has been defined and the evaluation process performed.

All the suggestions will be into account - considering confindentiality issues related to each case - in order to improve the quality of the collected industrial case studies.